

Appendix 1a: Assurance Summary 2015/16

Audit Plan Areas	Level of Assurance			
	High	Satisfactory	Partial	Minimal
Managing the Business			<ul style="list-style-type: none"> <li>• Safeguarding (Apr 2016)</li> <li>• Complaints (Apr 2016)</li> </ul>	
Managing Service Delivery Risks			<ul style="list-style-type: none"> <li>• Residential Leaseholder Recharging (Apr 2016)</li> </ul>	<ul style="list-style-type: none"> <li>• Careline (Jan 2016)</li> <li>• Door Entry Service and Repairs Contract Management (Apr 2016)</li> </ul>
Key Financial Systems	<ul style="list-style-type: none"> <li>• Treasury Management (Apr 2016)</li> <li>• Income Receipting and Banking (Apr 2016) (<i>Council operated</i>)</li> </ul>	<ul style="list-style-type: none"> <li>• Housing Rents (Apr 2016) (<i>Partly Council operated</i>)</li> <li>• Accounts Payable (Feb 2016)</li> </ul>		<ul style="list-style-type: none"> <li>• Payroll (Apr 2016) (<i>Council operated</i>)</li> </ul>

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<b>Audits Revisited</b>	<b>Action Implementation Level</b>			
	<b>High</b>	<b>Satisfactory</b>	<b>Partial</b>	<b>Minimal</b>
<b>Implementing Action Plans</b>		<ul style="list-style-type: none"> <li>• <b>Allocations (Apr 2016)</b></li> <li>• <b>Information Management (Apr 2016)</b></li> </ul>		